

Patient Renewal Process

Is your card about to expire /expired already?

****RIGHT NOW RENEWALS ARE ABLE TO BE PROCESSED WITHOUT A DOCTOR VISIT IF SUBMITTED WITHIN THIRTY DAYS OF EXPIRATION DATE DUE TO COVID19 DIRECTIVE****

If your card is within thirty days of expiration, you can follow these simple steps:

1. Log onto your Complia Portal, the same one you used to originally submit your application to the state.
2. On the left hand menu, select 'New Application'
3. Select 'Patient Renewal'
 - a. Most of your information will be saved from the previous year, so filling this out is a breeze!!
 - b. In the documents section you will have to submit a new photo of yourself as well as your ID.
 - c. In the documents section 'Physician Statement', take a picture of your Montana Medical Patient Card, open, so that you can see the photo and all pertinent information (address, date of birth, expiration date, etc.) and upload it.

*****Because of COVID19, a physician's visit is not required and your MMP card works instead*****
4. Complete the Application by clicking pay and submit, at which time you can enter your credit or debit card information (the fee to the state is \$30.00).

Congrats!! You're Done!!

Now all you have to do is wait for the state to receive and accept your application. This usually takes 7-14 days, although with COVID19, wait times have been longer!

****ALWAYS Remember that you can call ANY of our five locations for assistance with this process!!** We are here to help you during every part of your new relationship with cannabis! ****

If your card doesn't come within 3 weeks or so, please call the state to check on the status of your application (406) 444-0596

